

PMDF® FAX for OpenVMS

Version 6.5

Overview

PMDF-FAX is an e-mail gateway that can be used to generate and automatically transmit and receive Group 3 facsimiles. PMDF-FAX's outbound channels provide a mechanism to convert electronic mail messages or PostScript files into Group 3 facsimiles. The inbound FAX channels allow received facsimiles to be sent as e-mail to a designated mailbox, spooled to a designated printer queue, or stored on disk in a file.

Description

The PMDF DB (database) utility includes a fax-mode that understands FAX addressing. Users may use this utility to manage a personal alias database (phone book) of FAX addresses. The DB utility is documented in the *PMDF User's Guide*. PMDF-FAX also interoperates with PMDF-MR, allowing users of ALL-IN-1, MAILworks, and other Message Router agents to send FAXes. To address FAXes, standard VT-style terminal and DECwindows users may use a pop-up FAX addressing form from within VMS MAIL or DECwindows MAIL.

The queue to e-mail symbiont may be configured such that PostScript files printed directly from word processing applications to printer queues on an OpenVMS system may be sent as FAXes. This print queue integration supports both local and remote printing, Pathworks, LPD, and other remote printing systems. For example, Pathworks, Macintosh, and PC users may print FAXes directly from within word processing applications on their Mac or PC.

Note: Facsimile channels are provided by the PMDF-FAX product, not PMDF-MTA. PMDF-FAX is a layered product built on top of PMDF. It is licensed separately from PMDF-MTA.

Software Requirements

- * PMDF-MTA for OpenVMS
- * OpenVMS VAX/Alpha v6.1 or higher
- * OpenVMS I64 v8.2 or higher

See the version compatibility chart on our website under PMDF support for more details.

Hardware Requirements

PMDF-FAX for OpenVMS supports any valid OpenVMS configuration including standalone machines, OpenVMS clusters, and mixed-architecture OpenVMS clusters. PMDF-FAX supports the following FAX modems:

Selected Service Class 2 modems:

- * MultiTech ZDX series
- * ZyXEL U1496 series

Services, Documentation, and Ordering Information

Technical Services

A highly acclaimed Technical Services program includes consulting, training, software maintenance, hotline support, and online resources—everything you need to keep your Process Software products and your network operating at peak efficiency.

Consulting

A comprehensive suite of programs is available on a host of topics, including PMDF installation and configuration, DNS setup and use, network security, troubleshooting, and others.

Hot Line Support

Networking experts are available by telephone, e-mail, or fax. Optional 24-hour support is also available.

Updates

All maintenance customers with current service contracts receive automatic software and documentation updates of major releases.

Training

A wide range of educational services can be provided at your site, at regional training locations throughout North America, or at our own training facility in Framingham, MA.

Documentation

Comprehensive documentation for all PMDF products includes user guides, installation and configuration information, management functions and utilities, programming facilities, and network security. Documentation in HTML and PDF format is included on your product CD, and is available in HTML format on Process Software's web site, www.process.com.

You can find Frequently Asked Questions (FAQs) on the Tech Support web page on the Process Software web site (<http://www.process.com/tcpip/pmdf.html>).

Ordering Information

PMDF is shipped on CD-ROM.

Software Warranty

Process Software warrants all products for 90 days from the date of delivery.

About Process Software

Process Software is a premier supplier of infrastructure software solutions to mission critical environments. We deliver customer-centric and innovative IP-based technologies to our customers worldwide, and provide them with superior customer support and service.

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